

**CENTRAL AREA COUNCIL**  
**Performance Management Report**  
**2019/2020**

**Quarter 3**  
**October - December 2019**

# Central Area Council - Priorities, Principles and links to Corporate Outcomes 2017-2020

Reduction in  
loneliness and  
isolation in adults  
& older people

Improvement in  
the emotional  
resilience &  
wellbeing of  
children and  
young people

Creating a cleaner  
& greener  
environment in  
partnership with  
local people

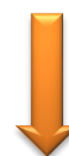
Supporting  
Vulnerable  
Families

Ensuring the following principles are promoted and embedded in all that we do:

Community cohesion  
and integration

Social Value

Healthy and active  
lifestyles



Contributing to the following Corporate Priorities and Outcomes:

**THRIVING &  
VIBRANT ECONOMY**

**Outcomes:**

- 1: Create more and better jobs
- 2: Increase skills to get more people working
- 5: Create more and better housing

**PEOPLE ACHIEVING  
THEIR  
POTENTIAL**

**Outcomes:**

- 7: Reducing demand through improving access to early help
- 8: Children and adults are safe from harm
- 9: People are healthier, happier independent and active

**STRONG &  
RESILIENT COMMUNITIES**

**Outcomes:**

- 10: People volunteering and contributing towards stronger communities
- 11: Protecting the borough for future generations

Table 1 below shows the Providers that are/have been delivering a series of services that address the priorities and deliver the outcomes and social value objectives of Central Area Council, from 1<sup>st</sup> April 2017.

**Table 1:**

	Service	Provider	Contract Value/length	Contract dates
<b>Social Isolation</b>	Service to reduce loneliness and isolation in adults (50+) and older people	Royal Voluntary Service	1 year with option to extend for a further 1 year and again for a further 9 months, subject to annual review. £100,000 per annum Total cost: £275,000	All extensions agreed to 31 <sup>st</sup> March 2020
<b>Social Isolation</b>	<b>Central Well-being Fund</b> 'Uplift' for the Central Area	Creative Recovery	£15,000, initially to pilot the approach. 1 year from 1/07/19 to 30/06/20.	Contract commenced on 1/07/19.
<b>Social Isolation</b>	<b>Central Well-being Fund</b> Advice Drop-In	DIAL Barnsley	£24, 404, 1 year from 1/06/19 to 31/05/20. Contract commenced on 1 <sup>st</sup> July 2019.	Contract commenced on 1/06/19.
<b>Social Isolation</b>	<b>Central Well-being Fund</b> Improving Education & Learning Opportunities	Educational Learning Support Hub (ELSH)	£10,000, 1 year from 1/06/19 to 31/05/20.	Contract commenced on 1/06/19.
<b>Children &amp; Young People</b>	Building emotional resilience and well being in children and young people aged 8-14 years	Barnsley YMCA	1 year with an option to extend for a further 1 year and again for a further 1 year, subject to annual review £130,000 per annum Total Cost: £390,000	All extensions agreed to: 31 <sup>st</sup> March 2020.
<b>Children &amp; Young People</b>	Building emotional resilience and well being in children and young people aged 8-14 years – Youth Resilience Fund	Exodus The Youth Association YMCA BMBC TYS	15 months. Cost: £25,000 15 months. Cost: £11,000  15 months. Cost: £14,000 15 months. Cost: £20,000  +2 months. Cost: £10,676	1 <sup>st</sup> April 2017-30 <sup>th</sup> June 2018  All projects ended: 30 <sup>th</sup> Aug. 2018
<b>Children &amp; Young People</b>	<b>Central Well-being Fund</b> The Exodus Project	Exodus	£10,000, 1 year from 1/06/19 to 31/05/20.	Contract commenced on 1/06/19.

<b>Children &amp; Young People</b>	<b>Central Well-being Fund</b> Central Wellbeing	Therapies for Anxiety, Depression & Stress (TADS)	£20,000, 1 year from 1/06/19 to 31/05/20.	Contract commenced on 1/06/19.
<b>Children &amp; Young People</b>	<b>Central Well-being Fund</b> Street Smart	The Youth Association (TYA)	£10,062, 1 year from 1/07/19 to 30/06/20.	Contract commenced on 1/07/19.
<b>Clean &amp; Green</b>	Creating a cleaner and greener environment in partnership with local people	Twiggs Grounds Maintenance	1 year with an option to extend for 1 further year, subject to annual review. £85,000 per annum Total Cost: £170,000	Contract ended: 31 <sup>st</sup> March 2019
<b>Clean &amp; Green</b>	Creating a cleaner and greener environment in partnership with local people	Twiggs Grounds Maintenance	1 year with an option to extend for 1 year + 1 year, subject to Annual Review. £85,000/annum Total cost:	1 <sup>st</sup> April 2019- 31 <sup>st</sup> March 2021
<b>Clean &amp; Green</b>	<b>CONTRACT 2</b> – Providing an environmental enforcement service  SLA with BMBC's Safer Communities Service to support/ complement the contract above	Kingdom Security Ltd	1 year with an option to extend for 1 further year, and again for a further 1 year. £42,000 per annum Total Cost: £126,000  As above. £10,00 per annum Total cost £30,000	Contract ended: 31 <sup>st</sup> March 2019
<b>Clean &amp; Green</b>	Providing an environmental enforcement service  SLA with BMBC's Safer Communities Service to support/ complement the contract above	District Enforcement	1 year with an option to extend for 1 year + 1 year	Contract start: 1 <sup>st</sup> April 2019
<b>Clean &amp; Green</b>	Private Rented Housing Management and Enforcement SLA with Safer Communities Service	BMBC Service Level Agreement	1 year extension from 1 <sup>st</sup> April 2017 – 31 <sup>st</sup> March 2018 £76,175 per annum	SLA ended- 31 <sup>st</sup> March 2018

<b>Clean &amp; Green</b>	Targetted Household Flytipping Service	BMBC Service Level Agreement	1 year with an option to extend for 1 further year subject to annual renew. Cost: £32,000/annum.	Contract commenced: November 2019
<b>Clean &amp; Green</b>	Private Rented Housing Support Service	BMBC Service Level Agreement	1 year with an option to extend for 1 further year subject to annual renew. Cost: £32,500/annum	Contract commenced:
<b>Supporting Families</b>	Home Visiting Service	Homestart South Yorkshire	1 year extended contract from 1 <sup>st</sup> April 2017 – 31 <sup>st</sup> March 2018 + 6 months to 30/09/18 Cost: £21,600 + £12,000	Service ended 31 <sup>st</sup> May 2018
<b>Supporting Families</b>	New Mothers Support Service	Family Lives	Initially 1 year with an option to extend for 1 further year, and again for a further 1 year. Total cost: £150,000	Contract commenced: 1 <sup>st</sup> April 2019
<b>Supporting Families</b>	<b>Central Well-being Fund</b> Hope House Connects	Hope House Church	£13,913, 1 year from 1/06/19 to 31/05/20.	Contract commenced on 1/06/19.

## PART A - OVERVIEW OF PERFORMANCE – FROM 1<sup>ST</sup> APRIL 2017 – 31<sup>ST</sup> DECEMBER 2019

The following tables reflect the overview of performance of all Central Area Council contracted services and projects outlined in Table 1 above from 1<sup>st</sup> April 2017 to 31<sup>st</sup> December 2019.

### Reduction in social isolation in older people

Outcome Indicators	Target	Achieved to date
No. of adults and older people receiving an initial assessment	1093	679
Total number of home visits made	4882	5672
Percentage of people report improvement in their health & wellbeing	95%	95%
Number of different adults engaged with services	75	227
Number of people receiving 121 advice		429

### Improvement in the emotional resilience & wellbeing of children and young people

Outcome Indicators	Target	Achieved to date
Total number of group sessions delivered to children and young people	1180	1637
Total of number of different children & young people attending 3+ group sessions	411	868
Total number of different children & young people receiving 1 to 1 support	27	47
Overall % increase in well-being	-	39%

### Creating a cleaner & greener environment in partnership with local people

Outcome Indicators	Target	Achieved to date
No. of environmental projects delivered with local people	100	219
No. of FPN for littering and dog fouling	-	1725
No. of household fly tipping incidents investigated		262
No. of letters issued re fly tipping/waste		1149
No. of private rented sector tenants visited		33
No. of properties improved	-	188

## Supporting vulnerable families

Outcome Indicators	Target	Achieved to date
Number of individual pre-school families attending sessions	15	41
No. of referrals for 1:1 support	45	22
Number of mothers accessing community support	0	4

## Growing the economy







Outcome Indicators	Target	Achieved to date
No. of FTE jobs created and recruited to	9.5	9.5
No. of PT/sessional jobs created and recruited to	30	32
No. of apprentice placements created and recruited to	1	4
No. of work experience placements created and delivered	18	43
Local spend	84%	92%

## Building strong & resilient communities

Outcome Indicators	Target	Achieved to date
No of new adults engaged in volunteering	135	325
No. of new young people engaged in volunteering	139	211
No. of new community groups established	3	4
No. of existing community groups supported	18	36
No. of adult volunteer hours undertaken	-	2618
No. of young people volunteer hours undertaken	-	1432

# PART B - SUMMARY PERFORMANCE MANAGEMENT REPORT FOR EACH SERVICE

## Royal Voluntary Service

<div>Older People</div> <div>Growing the Economy</div> <div>Stronger and Resilient Communities</div>		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
	Outcome indicator targets met	
	Social value targets met	
	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	

Further to the revised RVS delivery document for the final 9 month period of the contract (1<sup>st</sup> July 2019-31<sup>st</sup> March 2020) being agreed at Central Area Council on Monday 3<sup>rd</sup> June, the 2019/20 Quarter 3 Contract Management report was submitted in early January 2020. The subsequent contract management meeting was held on 5<sup>th</sup> February 2020 with Oliver Clark, Commissioned Services Operations Manager for RVS.

The RAG ratings shown in the table above reflect performance during the Q3 period. The amber ratings have been given because the revised target for new referrals has not been met.

During the Quarter 3 period (October – December 2019), 40 new referrals have been reported against a target of 75, and 4 new people have attended the Lavender Court group session. Of the 40 new referrals, 21 of these were referrals from My Best Life.

9 new volunteers have been deployed during the last quarter, with over 300 volunteer hours worked. 346 home visits have been undertaken against a target of 300.

Royal Voluntary Service continues to be committed to enhancing social value across the Central Area. Within Quarter 3 the service has been involved in the support and/or delivery of 19 group sessions throughout the area, 6 group sessions have been directly facilitated by Royal Voluntary Service at Lavender Court. All clients attending these sessions partake in a structured assessment process to understand their support needs both in terms of their engagement with the group and any unmet needs that can be supported outside of that environment. Clients attending this quarter have benefitted from such interventions as reminiscence activities as well as more structured support



including onwards referrals and advocacy support to external agencies. In quarter 3 the group has welcomed 4 new attendees.

In addition, a dedicated RVS volunteer has assisted with the delivery of 12 group sessions at Churchfields' Sheltered Housing. Each session, which is led by a local volunteer/resident continues to welcome approximately 45 clients who engage in such activities as Bingo, Singing and discussions on current affairs.

Individual referrals continue to come from across all five wards of the Central Council Area with the number of referrals fluctuating from ward to ward. A total of 51 referrals were received between October and December with 7 (14%) referrals being deemed inappropriate due to residing outside the catchment area or due to age.

As agreed at a previous Central Area Council meeting, this service will cease when the annual contract comes to an end on 31<sup>st</sup> March 2020. All staff have been made aware of the situation. No referrals will be taken after 10<sup>th</sup> February 2020 and a review will be undertaken of each client currently "on the books".

The Central Area Council Manager is having fortnightly updates with Oliver Clark to ensure that an orderly end to the contract is delivered.

## Barnsley YMCA



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

**The YMCA contract to deliver a service that builds emotional resilience and wellbeing in children and young people aged 8-14 years will come to an end on 31<sup>st</sup> March 2020. A comprehensive monitoring report for the quarter (October - December 2019) was submitted by YMCA in early January 2020. The subsequent contract management meeting took place on 4<sup>th</sup> February 2020.**

The table above demonstrates that the YMCA have either met or exceeded all of their milestones and targets during this period with the after school and twilight sessions maintaining an average of 14-16 participants, and the youth clubs averaging 20 participants per session.

There has however been a notable increase in numbers of young people attending the youth club provision in Dodworth. Although there are many participants who consistently engage with the project throughout the summer months, there are a number who are new to the project, aged 8-10 years, and have heard about it through word of mouth. A third member of the team has been allocated to work these Dodworth sessions as additional staff due to the demand.

There have also been some new attendees at the Oakhill Haven House Youth Club which has seen an increase in the numbers of young people attending and this has been predominantly older females. Numbers do still fluctuate at this session and the youth workers are actively working with the participants to maintain and increase participation.

116 sessions in total have been delivered during this quarter across Central Council area with 70 new children participating. There have been a total of 1,417 attendances during this period including a range of activities and sessions that took place during the October half term and Christmas periods.

2 sessions have been delivered each week in every ward throughout this period, in addition to holiday provision.

The following is a breakdown of the children/ young people who have engaged with the service during this period:

<b>Participant Demographics</b>	<b>Q3</b>
<b>Disability Reported</b>	36%
<b>Significant Health Needs</b>	5%
Gender:	
<b>Female</b>	57%
<b>Male</b>	43%

Age:	
<b>8 &amp; 9</b>	45%
<b>10 &amp; 11</b>	25%
<b>12,13 &amp; 14</b>	30%
Ethnic group:	
<b>White British</b>	83%
<b>Other White background</b>	6%
<b>White and Black African</b>	2%
<b>White and Asian</b>	1%
<b>Other mixed Background</b>	1%
<b>Pakistani</b>	2%
<b>Chinese</b>	2.5%
<b>Other Asian background</b>	1.5%
<b>Gypsy/Romany/Irish Traveller</b>	0%
<b>Other ethnic group</b>	1%

**A brief summary of the YMCA contract progress during the period October – December 2019 is provided below:**

The October half term activities all had a seasonal theme as requested by the young people, with the Halloween cook & eat and Halloween arts and crafts themed sessions remaining firm favourites. New partnership working with the Light Box Youth Music project and Rhythm Inc. school of music meant young people had the opportunity over the October half term to access the new recording facilities at The Lightbox and foster their musical and recording interests with workshops led by professional musicians and recording experts. The feedback was very positive and highlighted the amount of interest in future opportunities to participate in these kinds of activities. The music

workshop was another opportunity for young people to have new experiences, build their confidence, develop friendships and improve their teamwork skills.

The music session was a brilliant opportunity for young people from across all our provisions to come together to continue to build friendships that had all been formed during the summer holiday provision. As at all our sessions, refreshments were available for those attending and lots of the sessions included shared eating experiences.

As previously highlighted we have focussed on ensuring the same youth workers are at locality sessions to reinforce the consistent positive relationships with the children and young people who attend our provisions and the importance of the team being accessible to our participants throughout the holidays.

The overall increase in wellbeing is maintained at approximately 39% with the majority of participants evaluated reporting an increase in their emotional wellbeing and resilience since starting with the project. Youth club sessions are still showing a greater increase in overall wellbeing than school based sessions.

### **Case Studies:**

The case studies submitted for this quarter demonstrate the partnership working that is taking place across the project, the agencies / organisations who are working alongside the YMCA and the opportunities this provides for the young people accessing our projects. As with the previous case studies, they highlight the opportunities the participants of the project have had to learn new skills, build confidence and self-esteem, form new friendships and step outside their comfort zone, resulting in a real sense of achievement, enjoyment and inspiring them to pursue other exciting opportunities. The project continues to work on supporting children and young people to build their emotional resilience and wellbeing using specific approaches from the Resilience Framework.

#### **Case Study 1: Partnership working. 'What is important to me' Public Health Consultation / Music Session @ The Lightbox**

Case Study 1 shows examples of the partnership working the project has been involved in and looks at the opportunities the children and young people have had to get involved in this work with both the Public Health Consultation project and music sessions at The Lightbox.

A full copy of this case study can be provided on request.



## Case Study 2: Peer Supporters Induction Afternoon / Sheffield Hallam University Trip

Case Study 2 explores the further development of our Peer Supporters Programme and the next steps that have begun to ensure more young people who are interested are having the opportunity to participate in the programme.

A full copy of this case study can be provided on request.



## District Enforcement

<div>Clean &amp; Green</div> <div>Growing the Economy</div> <div>Stronger and Resilient Communities</div>		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

**District Enforcement commenced delivery of the new Central Area Council contract on 1<sup>st</sup> April 2019. The third quarterly report (October to December 2019) was submitted by District Enforcement in early January 2020 and the subsequent contract monitoring/management meeting took place on 15th January 2020.**

Although it is not possible to set targets for Fixed Penalty Notices (FPN) issued, it can be reported that during the period October - December 2019, there were 148 FPN's issued. This figure is lower than in previous quarters, but reflects the "lighter touch" / educational approach that was taken by District Officers in the run up to Christmas. Out of the 148 FPN's issued, 28 were for dog fouling. This figure represents the highest quarterly figure for dog fouling on any Central Area Council environmental enforcement contract.

To date cigarette littering accounts for 75% of offences which is a very good percentage and is significantly better than the national average of 90%.

Staff continue to work on a 4 days on, 4 days off basis, working 10 hours each day. This allows early mornings or evenings to be covered by District officers.

Targetted littering and dog fouling operations have continued to take place across the Central Council area in response to information received from elected members and members of the public via the Area Team and Neighbourhood Services.

Still a growing concern is the number of offenders that refuse to give details to the officers when approached after committing an offence. This Quarter there have been 18 cases where the offender has refused to provide their details and walked away from the officer. 4 of these were for dog fouling offences.

Prosecutions continue for littering and dog fouling. To date across the Borough, 80 offenders have had court files prepared for prosecution, which have been passed to BMBC to be submitted for court. However the number of offenders that can be pursued for failing to pay is dependent upon the court space allocated to District for Barnsley offenders. Currently that is 10 per schedule. From January 2020, the courts have given permission for District to enter those who fail to pay their dog fouling FPN by this means as well.

As part of the service provided by District, a further option of payment is to pay at the Post Office or any Payzone outlet and the printed ticket carries a unique bar code at the to facilitate this. £1,600 has been received through this method of payment this quarter (£6,855 YTD)

Targetted littering and dog fouling operations have continued in the Central area through information received from Councillors and Neighbourhood Services. Two particular areas identified were around Heelis Street, St Johns Road, Joseph Street and Burleigh Street in Barnsley, and also Yews Lane and Cypress Road in Kendray.

13 FPN's for littering and 1 FPN for dog fouling have been issued in this quarter on the above areas around Heelis Street, with a further 8 FPN's issued around Yews Lane area, 3 of which were for Dog Fouling Offences.

8 young offenders from the Central Council area attended a community litter pick on 9<sup>th</sup> November 2019. An additional 7 young people from other areas also attended. The community litter picks are arranged for young people as a means of discharging their liability for the FPN issued, as well as hopefully, educating them about the effects of littering. Their attendance is always with the written consent of their parent / guardian and these days have been overseen by District staff, with all risk assessments carried out prior to the events.

The next community litter pick will take place on 18<sup>th</sup> January 2020 at the old B&Q Business Park at Stairfoot. 27 young people from across the Borough have been invited.

# Twiggs Ground Maintenance



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

**The new Clean & Green contract commenced on 1<sup>st</sup> April 2019, with a renewed focus on the establishment of new groups and encouraging more volunteering.**

**A comprehensive monitoring report for October - December 2019 was submitted by Twiggs in early January 2020, and the subsequent contract management meeting took place on 15<sup>th</sup> January 2020.**

The table above demonstrates that Twiggs have either met or exceeded all of their targets during this period.

In addition to supporting 2 Central Area Team/Ward Alliance events, Twiggs have led and delivered 15 social action interventions across the Central Council Area during this quarter.

42 adult volunteers have engaged with Twiggs in the same period with 7 of these being new volunteers. 61 young people have also volunteered.

In addition to the above, Twiggs have undertaken significant pieces of added value work which they have identified across the area. 68 of these added value pieces of work were evidenced in Twiggs Q3 Report. They have also continued to attend to specific areas highlighted in each ward agreement. These ward agreements will be reviewed in the coming quarter.

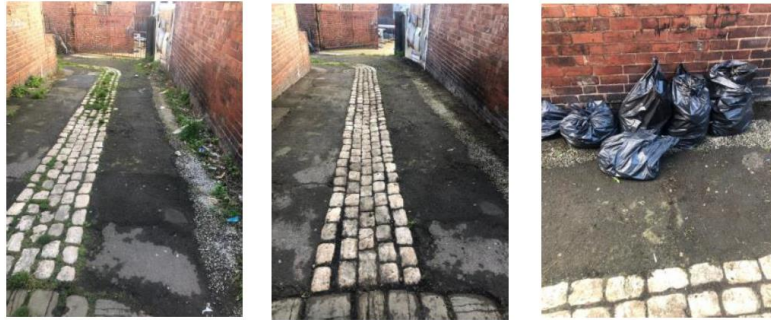
Twiggs continue to develop new partnerships with local groups and businesses, many of whom are now offering their support and resources to local activities and clean up days etc.



### **Examples of Twiggs Added Value Work:**

#### **Tuesday 8<sup>th</sup> October 2019 – Bridge Street, Central**

Scraped the backing of weeds and moss, collected 6 bags of green waste and 1 bag of litter.



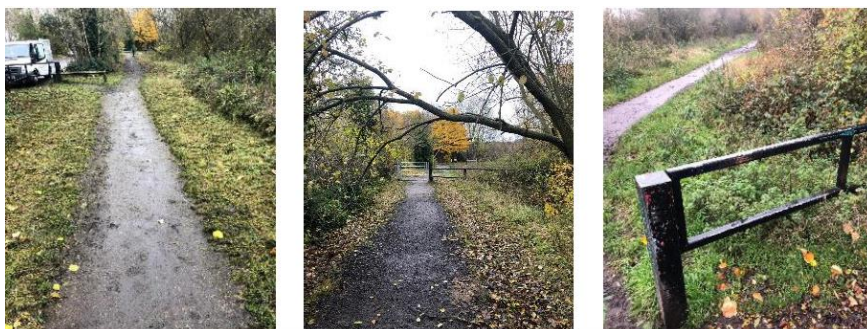
#### **Wednesday 13<sup>th</sup> November 2019 – Wood Street, Kingstone**

Trimmed the hedges around the bench area, ready for next week's litter picking event.



#### **Thursday 14<sup>th</sup> November 2019 – Haverlands Lane Car Park, Worsbrough**

Strimmed down overgrown grass and brambles from around the access gate to allow better access. 3 sacks of waste collected from around the entrance.



## **Tuesday 19<sup>th</sup> November 2019 – Intake Crescent, Dodworth**

Scraped the paths clear of weeds and silt to ensure it was no longer slippery and is now safe to walk on.



## **Friday 29<sup>th</sup> November 2019 – Oaks Lane, Stairfoot**

Returned here to complete work previously started on the banking. Strimmed the area and cleared 3 sacks of waste from the banking and surrounding areas.



## **Examples of Twiggs Led Projects:**

### **Jermyn Croft, Dodworth Ward**

Working with 1 local volunteer we cut down a large amount of overgrowth that was previously 14ft tall. The path edges could no longer be seen so we scraped the edges free of any weeds and moss. There was a lot of green waste so we collected it together and reintroduced it into the green land.





### **Lock Avenue, Kingstone Ward**

Working with 3 local residents we cleared the footpath of fallen leaves as they were making it slippery. Litter was also along the edges of the path so we removed 1 sack of litter.



### **Burton Road, Central Ward**

We worked with both a new and a sustained volunteer to do a tidy up of the road. We trimmed back the hedges which were overhanging onto the footpath. The footpath is often used by children and their parents from a nearby school and had a lot of weeds and moss growing on it so we gave it a good scrape and then proceeded to clear 1 sack of waste from it.



# TARGETED HOUSEHOLD FLYTIPPING – SLA

Clean & Green		RAG
Growing the Economy	Satisfactory quarterly monitoring report and contract management meeting.	●
Stronger and Resilient Communities	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

**Further to the 1 year extension to this SLA from November 2019 to November 2020, the 2019/2020 Quarter 3 report was submitted in early January 2020. The subsequent Contract Management Meeting took place on Thursday 6<sup>th</sup> February 2020.**

The table above demonstrates that the service is being effectively delivered with all milestones and outcome indicators being met.

Since the contract commenced a significant amount of proactive patrolling and work has been undertaken across the following 6 agreed targeted hot spot zones with very encouraging results.

- Zone 1: Day Street, Pond Street, Princess Street, Park Grove, Tower Street.
- Zone 2: Racecommon Road, St Georges Road, Stocks Lane, Station Road, Farrar Street, Derby Street, Richard Street.
- Zone 3: Osborne Street, Doncaster Road, Union Street, Willby Lane, Milnes Street, Commercial Street, Junction Street.
- Zone 4: Victoria Street, Foster Street, Conway Street, Hoyle Mill Road area, Stairfoot.
- Zone 5: Peel Street, Dillington Square, Bank Street, Dobie Street, Cope Street, Crown Avenue.
- Zone 6: Tune Street, Oxford Street, Commercial Street, Corporation Street.

In addition to the above, the James Street area of Worsbrough has also been identified as a zone.

In Quarter 3, and as part of John's local walkabouts, 220 incidents of fly-tipping have been reported on "pin on the map", with 81 of these cases subsequently opened on Civica for further investigation.

23 additional incidents of waste in gardens/within curtilage of properties have also been informally recorded during Q3.

During this quarter, over 700 waste management warning duty of care letters have been issued to households. Significant work has also been undertaken with landlords to address the issues of fly-tipping, waste and overflowing bins.

A significant amount of early prevention work has been conducted in the area, covering St Georges, Blenheim Road, Blenheim Avenue, Fife Street, Clarendon Street, and Leopold Street. This work included a letter drop in relation to duty of care and waste management. Door knocks were also conducted where obvious signs of issues on premises were seen. Individuals were spoken to and referred on to partner agencies and internal agencies for support and assistance.

Vehicles that have been involved with waste carrying have also been investigated, including vehicles that are being used illegally and engaging with licencing and taking appropriate action.

A detailed piece of work is also currently underway in the Measborough Dike area to engage residents and provide support to enable responsible and effective waste management and waste disposal in the area.

As previously highlighted the following recurring “household fly-tipping related” issues have been identified which will need to be addressed if the levels of household fly-tipping are to be reduced on a sustained basis:

- Contaminated bins
- Replacement bins
- Undesignated/private land
- Overflowing bins/side waste
- Landlord responsibilities and education

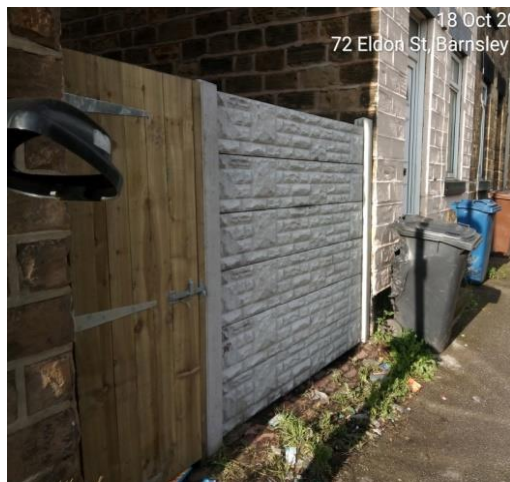
### **Case Study 1: Corporation Street, Worsbrough**

This is a hotspot area for fly tipping but also a major issue with waste in gardens. The landlord of the property was located and contacted, and was shocked to see the state of his property. After a few emails and phone calls, the landlord had it cleared and a verbal warning was issued to the tenant.



## Case Study 2: Bridge Street, Barnsley

After months of fly-tipping on private land, John got the landlord to agree to secure his property to prevent further incidents taking place.





# SUPPORT FOR NEW TENANTS IN PRIVATE RENTED HOUSING – SLA

<div>Clean &amp; Green</div> <div>Growing the Economy</div> <div>Stronger and Resilient Communities</div>		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

Further to the 1 year extension to this SLA from November 2019 to November 2020, the Quarter 3 (October – December 2019) monitoring report was submitted in early January 2020. The subsequent contract management meeting took place on 16<sup>th</sup> January 2020.

The positive ratings in the table above reflects the fact that now the officer is fully fit, progress has picked up and milestones and outcome indicators are now in line with what was originally expected.

During the Q3 period, 412 low cost private rented properties have been identified in the area and calling cards/informal letters have been posted to each of these properties. Of these, there has been direct contact with 42 households during the period.

21 of these have been supported with waste issues, and a further 17 houses required informal contact with their landlord. Requests have also been received from tenants where the card / calling notice / leaflet was left several months ago.

The main issues identified by tenants when contact is made are:

- Bins and waste collection
- General “moans” – appearance of street and environment
- Landlord specific issues – bond, rent and general friction.
- Money management

The following photos show pieces of work carried out following informal contact with landlords:-

1. Back yard cleared of mattress/furniture and a table not being used.

Before



After



2. Significant waste in the rear garden of this property (fridge-freezer, doors, unused furniture) and the tenant was reluctant to get it all cleared so I spoke with the landlord directly who was able to move the waste on her behalf.

Before



After



3. Overgrown rear garden cleared after my intervention with landlord.





## Case Study

### Tune Street, Barnsley

This tenant responded to a letter/contact card that was left. She was suffering from some ASB regarding her ex-partner's family. She was unsure what to do. The ASB included abuse and threats whenever she was walking to / from her property and as she has a young child, she was fearful for their safety. She was given an ASB diary and explained that any threats of violence or ASB in general were a criminal offence and the police should be contacted on 101, providing there was an immediate threat to her or her child's lives.

The case was reviewed on a monthly basis and there have been no issues since November last year when the advice was initially given.

### Blenheim Road, Barnsley

A tenant made contact after my leaflet drop last summer. She stated that she was having numerous issues with her landlord/letting agent regarding damp, excess cold and flooring (see photos). She had decided to contact me as a last resort to see what I could assist with, I inspected the property in November 2019. There were a number of faults at the property and after speaking with the landlord it became apparent that the excess cold was due to lifestyle and the tenants inability to heat the home sufficiently due to her financial circumstances. She was referred onto the warm homes team in Barnsley for additional support regarding this. I ascertained that the damp downstairs in the property could be as a result of faulty guttering, and the damp in the dining room where the floor had sunk could be related to the floorboards in the cellar. An advisory letter was issued regarding the damp and drainage which all needed to be investigated and repaired, scheduled works were delayed due to our poor wet weather in November and the tenant preventing access as their relationship became strained throughout this process. The works commenced on 6th January 2020 after a routine visit by myself and the works are scheduled to be completed week commencing 13/01/2020.

Sunken floor repaired  
and damp in dining room



Damp in Bathroom



# FAMILY LIVES - NEW MOTHERS SUPPORT SERVICE

<div>Supporting Vulnerable Families</div> <div>Growing the Economy</div> <div>Stronger and Resilient Communities</div>		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

**This contract formally commenced on 1<sup>st</sup> April 2019. The Quarter 3 (October – December 2019) monitoring report was submitted in early January 2020, and the subsequent Contract Management meeting took place on 16<sup>th</sup> January 2020.**

The RAG ratings in the table above reflect the sound progress that has been made to date, however although improved this quarter, the referrals received in Q3 are still below the target set, (4 achieved against a target of 17), resulting in amber ratings for milestones achieved and outcome indicator targets met. At the Contract Management meeting in January discussions took place about the number of referrals, in an attempt to increase these the following action has been/will be taken:

- Extended the eligibility age range.
- Extended the number of partner organisations with whom we share information, for example, a social prescribing adviser to connect with GPs.
- Attending Health Visitor team allocation meetings weekly whenever possible
- Going directly to families in community playgroups, e.g. Oakhill School Parent and Toddler Group.
- Redistributing information materials to all partner agencies about the service ('Request for Service' forms, 'Information about how to access the Service' and the new 'Information for Families' leaflet).
- Introduction of telephone referrals.

A meeting took place in October 2019 with the Public Health specialist Midwife and the Health Visitors Manager, to better understand why referrals are not being made to the service, and it is anticipated that the number of referrals will increase over the next quarter.

Due to the slow referral uptake, complex family needs, unexpected obstacles such as parental hospital admissions and conflict of interests for volunteers, it has taken longer to complete the initial assessment and matching processes than initially expected. Therefore, opportunities to measure impact in terms of distance travelled (by drawing on the Outcome Star reviews) will be available in March 2020, when many families will

have had a review and/or reached their end of service. In the meantime, please find below two brief case studies:

### **Brief Case Study A**

A health visitor referred a mum of two young children who has lived in the UK for three years, for support with meeting other mums, accessing playgroups and other community facilities.

Mum spent long periods alone with her children due to her partner working long hours. She reported feeling low and depressed, which had increased following the birth of her children, though she told us her GP had concluded that the depression was unconnected to her pregnancies.

Mum was matched with a volunteer who had also experienced emigration and social integration into a new country and who has three young children. Mum met with the volunteer several times and at the end of the sessions, she presented as distressed but was unable to discuss what was causing this. She talked about having difficulties with her partner, who was unable to support her.

Over time, Mum became more comfortable with the volunteer and eventually disclosed that she had experienced significant sexual abuse by her parents. The support she had then received for this was also abusive resulting in her internalising the pain and shutting out her partner, causing disharmony in their relationship. The volunteer explored this with Mum and eventually they talked about the different types of support available to mum.

The volunteer has referred mum to Barnsley Sexual Abuse and Rape Crisis Service. This is the first step of a long journey that will contribute to improving Mum's feelings about herself and her relationship with her partner and children. Our Volunteer is taking these first steps with Mum. Without the support, she may never have taken these steps to start recovering from the trauma.

### **Brief Case Study B**

A health visitor referred a young mum of a child under one for support; she wanted to meet other mums and attend playgroups, as she was new to the area. Social Care had been concerned about domestic violence but Mum denied this. Mum shared she had some mental health issues and was a care leaver with no family around locally to support her.

Our team introduced Mum to a local playgroup, which she started to attend every week and sometimes twice a week independently. The group leader reported that Mum's child is thriving in the playgroup and took her first steps at the group. She also reported that Mum is supporting another new mum at the group. Over time, Mum started to talk about her partner presenting undesirable behaviour after having a drink in the evenings. Following a row with her partner, a neighbour called the Police and Social Care became involved. Our team and the group leader have supported Mum with the assessment process and she engaged positively with Social Care and adhered to the advice given. Mum's partner agreed to access intervention to address his needs around drink and attend an Inspire to Change programme. Social Care plan to undertake a final review in eight weeks and have reported satisfactory progress to date.

A second volunteer is now working with Mum as her initial volunteer secured employment. Mum has accepted this well; she has requested support to access

additional groups and to access the two-year-old nursery funding as well as support with seeking employment.

Mum appears to have grown in confidence and have more positive emotional well-being. Without the support, Mum may never have attended a playgroup, shared her feelings about her relationship or taken positive action with social care due to her fears and lack of confidence. Mum now has the beginnings of formal and informal networks of support.

# CENTRAL WELL-BEING FUND PROJECTS

## CREATIVE RECOVERY – UPLIFT for the Central Area

<div>Social Isolation</div> <div>Growing the Economy</div> <div>Stronger and Resilient Communities</div>		RAG
	Satisfactory quarterly monitoring report submitted	●
	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

**The second formal monitoring report for this Project, which commenced on 1<sup>st</sup> July 2019, was submitted in early January 2020 for the period 1<sup>st</sup> October – 31<sup>st</sup> December 2020.**

Creative Recovery have continued their work in the identified areas of the Kingstone ward, but limited additional work has taken place in Stairfoot. Progress has been slower than expected, and as a result, a number of the targets set have not been achieved. This is reflected in the amber ratings in the table above.

However, the delivery of the Window Wanderland project in the Agnes Road area of Kingstone Ward in October/November 2019, was particularly successful. This ‘UPLIFT’ activity engaged 66 new adults, some of whom attended the workshops and others who registered at the Post Office, collected a map and walked around the houses to view the window artwork. Positive feedback was received about the Window Wanderland event (see below).

There were a total of 240 attendees at ‘UPLIFT’ activities during this quarter.

Plans are now in place to deliver a “Blow Out The Blues” UPLIFT activity in the Caistor Avenue area, Kingstone Ward, during April / May 2020. If successful, it is proposed that a similar UPLIFT activity is delivered in Kendray, Stairfoot Ward in early Summer 2020.

### **Window Wanderland feedback received:**

*“Big well done to everyone who took part, you should all be very proud of your amazing art work.” – Gail*

*"Well done to all involved bringing some community spirit back ...would love to be involved next year..?? They all look brilliant." – Bev*

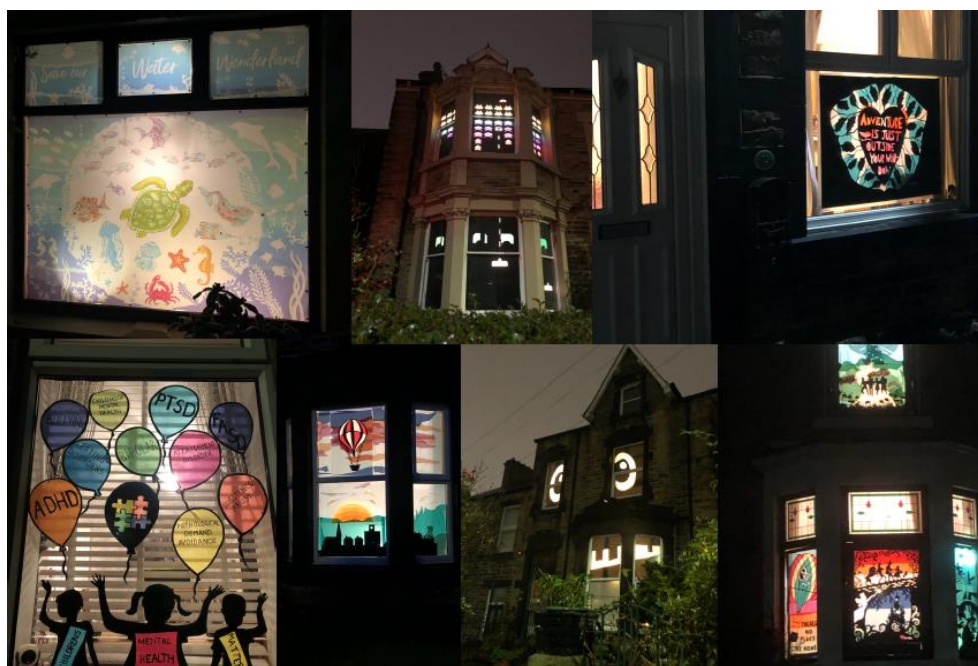
*"Adored the #windowwanderland organised by Creative Recovery tonight. Thanks Lucy for accompanying me. It was lovely seeing the area I grew up in through your eyes! Never thought of it as such a beautiful neighbourhood. The art was stunning though. Massive well done to those involved Helen, Hayley, Steph." – Kate*

*"I was drenched to the bone, freezing cold and my glasses and camera were steamed up! So glad I ventured out, it was brilliant, so much hard work and so much amazing talent. Thank you lovely people." – Sara*

*"Absolutely class. Well done all involved – hope it comes back next year & is bigger. We loved being involved & wandering round last night." – Liam*

*"They were amazing! So great to see so many people out and about even in the awful weather!" – Melissa*

*"This is amazing. Can you do it again please but extend a couple of streets so we can join in lol!" – Gareth*



# DIAL – Central Area Advice Drop-in

<div>Social Isolation</div> <div>Growing the Economy</div> <div>Stronger and Resilient Communities</div>		RAG
	Satisfactory quarterly monitoring report submitted	●
	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

The second formal monitoring report for this project, which commenced on 1<sup>st</sup> June 2019, was submitted in early January 2020 for the Quarter 3 period (Oct-Dec 2019)

As reflected in the table above, progress has been excellent with 178 unique individuals accessing the 59 advice sessions that have been delivered during the period (October – A breakdown of the 178 individuals can be found below:

By Ward Oct-Dec 2019	
Central	42
Dodworth	26
Kingstone	17
Stairfoot	52
Worsbrough	41

By Gender Oct-Dec 2019	
Male	84
Female	94

By Age Oct-Dec 2019	
Under 16	1
17-18	2
19-25	3
26-40	22
41-55	26
56-65	48
66-79	12
80+	5
None specified	59

<b>By Impairment Oct-Dec 2019</b>	
Accident	1
ADHD	1
Alzheimer's / Dementia	1
Arthritis	6
Asthma / Bronchitis	3
Autism	2
Cancer	1
Colitis	1
Diabetes	1
Epilepsy	0
Fibromyalgia	0
Hearing Impairment	1
Heart Condition	3
IBS	0
Kidney Condition	1
Learning Disability	2
Mental Health	25

### **Service Highlights:**

- 429 individual residents have been supported since June 2019
- 4 new volunteers have completed their induction training and supported every outreach session
- 678 volunteer hours have supported the service equating to £9,200 volunteer value being generated
- £226,560 has been generated in unclaimed benefits
- For every £1 invested by Central Area Council Wellbeing Fund, £15.10 has been generated for the local economy
- 81% of residents reported a reduction in anxiety and improved wellbeing
- 63% of residents reported feeling more confident and having an improved outlook

Volunteers play a key role in the delivery of the sessions, supporting the advisors and triaging residents who may have attended inappropriately, as well as supporting residents who can often feel distressed when they attend.

The following case study demonstrates the positive impact the DIAL service is having on clients.

### **Case Study- Mr L**

#### **Before DIAL:**

- Mr L lives alone. He is 72 and attended outreach after being recommended by a relative who had also used the service.
- His sister had recognised that he seemed to have less income than herself after he failed to attend a couple of family gatherings.
- His income consists of his state pension and a small private pension.



**Advice provided by DIAL:**

- DIAL undertook a case review and did a comprehensive benefit check.
- We advised Mr L to make a claim for Attendance Allowance as he has a number of illnesses, breathing difficulties, Arthritis and Heart Disease.
- DIAL supported him to make his application for Attendance Allowance, ordering and completing the Attendance Allowance form with him.
- His application for Attendance Allowance was successful, meaning he was eligible for Pension Credit. This application was also successful.

**Outputs Delivered;**

- 3 outreach visits
- 2 advice line contacts
- Advisors follow up
  
- Mr L was awarded Attendance Allowance (high rate care £85.60)
- He was awarded Pension Credit (£61.14)

**Acknowledged Outcome:**

- Mr L now has more disposable income and is better equipped financially to meet his cost of living.
- He is now able to meet his family more and afford transport and other associated costs of social and family gatherings.

**5 Ways to Wellbeing Criteria:**

- **Connect** – He is able to attend family and social events, reducing isolation / loneliness.
- **Be Active** – Although he has poor mobility, he is more active and is able to go out more for shopping, family and social events etc.
- **Take Notice** – He is able to be more active and connected to his community and knows more of what is available for him to access.
- **Keep Learning** – He is able to interact with more people and places in his community, he is aware of what is happening and of changes in his community, and has more scope for exercise as he is able to get out more and experience more.
- **Give** – Family, friends and people around him gain from his sense of humour and social interaction.

# EDUCATION, LEARNING & SUPPORT HUB (ELSH)

Social Isolation		RAG
	Satisfactory quarterly monitoring report	●
Growing the Economy	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
Stronger and Resilient Communities	Overall satisfaction with delivery against contract	●

**The second formal monitoring report for this Project, which commenced on 1<sup>st</sup> July 2019, was submitted in early January 2020. The report covers the Quarter 3 period (Oct-December 2019).**

During the Quarter 3 period, 5 sessions have continued to be delivered on a weekly basis at the ELSH base on Sheffield Road. These include ICT, Maths and ESOL, all of which are taught by volunteer teachers/tutors. During this period, 34 new adults aged 19-50 years have attended the sessions.

Most of these students are from black & minority ethnic backgrounds including a number from Africa and Eastern Europe.

Several students have mental health problems due to their journey story and are receiving ongoing health support from NHS professionals.

During this period, 4 new adult volunteers have been recruited and are regularly supporting the sessions. 3 regular volunteers have left ELSH to take up employment during this period.

A Christmas get together was held at ELSH in December 2019.

# EXODUS

Children &  
Young  
People

Growing  
the  
Economy

Stronger and  
Resilient  
Communities

	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The second formal monitoring report for this Project, which commenced on 1<sup>st</sup> July 2019, was submitted in early January 202 for the Quarter 3 period (Oct-December 2019). As reflected in the table above, the Project is meeting all targets set.

53 sessions have been delivered during Quarter 3 with 98 different children/young people attending 3+ sessions. 20 young volunteers have been regularly supporting sessions with 3 of these identified as new young volunteers during this period.

All 5 Central Area Clubs remain active and there have been no breaks in service, apart from the usual school holidays when other Exodus activities take over. A key focus of the work is to attract more junior volunteers into regular activities that promote emotional resilience, either with Exodus or with partner agencies.

On 5<sup>th</sup> and 6<sup>th</sup> October, members of the Town Centre (Central and Kingstone Wards) 'Rock Solid' group attended a weekend camp at Jenny's Field.

On 9<sup>th</sup> and 10<sup>th</sup> November, members of the Town Centre & Worsbrough Common (Central & Kingstone) 'Kidz Klub' group attended a weekend camp at Jenny's Field. Both camps involved a bike trek, trip to "Go Ape" and all the usual sports, games, crafts and activities that are a feature of Exodus weekend camps.

# HOPE HOUSE CONNECTS

**Supporting  
Vulnerable  
Families**

**Growing the  
Economy**

**Stronger and  
Resilient  
Communities**

	RAG
Satisfactory quarterly monitoring report	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

**The Hope House Connects Project commenced on 1<sup>st</sup> June 2019 with the appointment of 2 part-time workers to carry out the development work required to enable this project to be effectively delivered. The second formal monitoring report for the period, 1<sup>st</sup> October – 31<sup>st</sup> December 2019, was submitted in early January 2020.**

As the table above reflects, all targets have been met. 20 sessions have been delivered during this period, with 11 different families having attended Hope House Connects sessions 3+ times.

Attendance at the Friday Group (Cheeky Monkeys) has been maintained, with those attending taking a more active role, such as tidying the toys away, cleaning and preparing an area for snack time.

The “drop-in” Family Support Group on Thursdays, named Little Chimps Family Support, has developed significantly during this period, with 7 new families attending the session 3+ times. As the project has developed, workers and regular volunteers have been able to establish good, sustained relationships with individual families. This in turn has meant that families confide in trusted workers about aspects of their personal circumstances and they are then able to be referred to other relevant groups and agencies for appropriate support.

The following case studies demonstrate the impact the Hope House Connects project is having on addressing social isolation amongst young mothers and encouraging connectedness.

## **Case Study 1: Charlotte**

Charlotte was initially introduced to the Little Chimps group by Lesley from Family Lives. They stayed for a short while and Charlotte was made to feel welcome by session users and staff. This was the first time that she had attended any groups.

Charlotte suffers from anxiety and it often prevented her from leaving her home. Having a daughter under the age of one Charlotte was aware that she needed to take her out of the house to help her development. This was a huge step for Charlotte but she remembered how at her initial visit to Little Chimps everyone was friendly and made her feel welcome, so she gained enough confidence to return on her own.

*She says that 'the group has helped me get out of the house. I know that even if I feel anxious when I arrive Rachel will greet me at the door and walk into the room with me. I feel more confident talking to people in the group as faces have become more familiar. I wouldn't feel scared to say hello to them if I saw them in town.'*

Charlotte feels that the group has helped her daughter develop, particularly with her walking as she took her first steps during a group session and quickly gained confidence at the following group as there was plenty of space for her to explore!

Charlotte has also occasionally attended the toddler group Cheeky Monkeys with her support worker and on her own.

Regular attendance at Little Chimps has meant that Charlotte has developed a level of trust with Hope Connects staff and she feels comfortable enough to talk about her experiences. We have been able to work closely with Family Lives and provide Charlotte with a level of support that has helped her to understand and improve her circumstances.



## Case Study 2: Sam

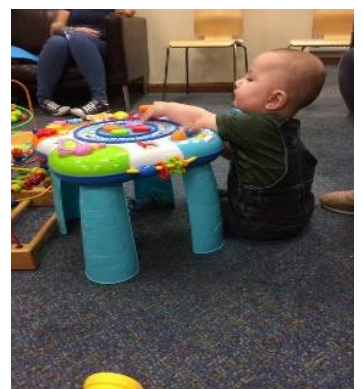
Sam had tried several groups recommended by her health visitor. However, when she attended them, she often left feeling isolated and out of place. Subsequently she began suffering from the baby blues, remained at home and was feeling fed up of being indoors. On a whim she googled baby groups in Barnsley and stumbled across someone recommending the Little Chimps group.

*She recalls that 'on my first visit I was apprehensive, but I tried my hardest to make an effort to speak to the other mums in the hope that they would reply to me and start up a conversation. It helped that as soon as I walked through the door, I had a very enthusiastic and helpful Rachel come and make me feel at home. Everyone at the group made us feel welcome and like we'd been a part of it the whole time.'*

*Sam says, 'I love the homely feel of the group and that we are all comfortable with one another. We can have genuine conversations that we all relate to and are able to help each other. I know I have developed true friends for life by coming to the group and I don't think I would have got through the past six months without it. No matter how my week has gone and how I feel I now always have something to look forward to and I make the effort to go as I know I won't regret it.'*

Sam has started to come to the Friday group and has met with the other mums on a few occasions outside the group.

With how she has felt about Little Chimps and how welcome and valued she's been made to feel, Sam felt able to talk about her circumstances, the result of this being that we were able to make an appropriate referral. She followed it through, and it has had a positive impact on the family.



# THERAPIES for ANXIETY, DEPRESSION & STRESS (TADS)

<div>Children &amp; Young People</div> <div>Growing the Economy</div> <div>Stronger and Resilient Communities</div>		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

**The first two monitoring reports have now been received and cover the period from project commencement on 1<sup>st</sup> June 2019 to 31<sup>st</sup> December 2019.**

The amber ratings reflect that although 174 1:1 sessions have been delivered to date across a number of schools, the targets for the number of different young people receiving support has not been met. This is explained in part because for a number of young people attending sessions, more serious issues arose which required an increase in the number of 1:1 sessions required. This situation has come about as a result of schools referring young people who were not suitable for this project, and also the fact that young people had not had any opportunity to talk openly with anyone before and therefore schools were not aware of how serious their issues were.

With hindsight, a more vigorous assessment is required with individuals at the outset to ensure that the right young people are referred.

Confirmation and details about the schools in which the TADS 1:1 service has been delivered are still awaited.



# THE YOUTH ASSOCIATION (TYA) – StreetSmart Kendray

Children &  
Young  
People

Growing  
the  
Economy

Stronger and  
Resilient  
Communities

	RAG
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The second formal monitoring report for this Project, which commenced on 1<sup>st</sup> July 2019 was submitted in early January 2020 and covers the Quarter 3 period, 1<sup>st</sup> October – 31<sup>st</sup> December 2019.

StreetSmart is an innovative scheme being delivered by The Youth Association in the Kendray area, that improves skills, health and prospects by taking training and certification to street level.

After a packed-out summer period where an intensive programme was delivered by a large team, the team settled into a regular pattern of street-based work and activity.

During the Quarter 3 period the team continued to engage groups, most of whom they had previously worked with in the last quarter. Engagement activities largely continued with a focus on teambuilding and night-time multi-sports. So far, the team has delivered 43 youth work sessions, which have recorded 413 attendances from 156 individuals.



(Outdoor cooking and engagement activities)



## Sports

Our approach to the sports work in Q2 continued in this quarter but with adjustments for the dark nights and cold weather. Regular informal outdoor sporting activities took place with a parallel development of a more focused dance project, due to begin in January 2020. The dance club has been negotiated and agreed between youth workers, young people and Barnsley Academy, with a professional instructor and a venue now in place. This will form the basis of our 'Satellite Club' – a regular, structured sporting activity.



As part of the sports output, the team also delivered ad hoc games and sports each week. These included Kerby, conkers, football, archery and rounders. Sports sessions were held at various venues, including the park on Birk Avenue, 5ives and other playing fields.



(Engaging young people in traditional sports: Conkers and Kerby)

## Street-based curriculum

The delivery of our StreetSmart curriculum continued in October and November. One group of 17 young people have taken part in a 'Drugs awareness' programme, while 11 of them also took part in a social skills programme called 'Friends'. This forms part of the StreetSmart training programme aimed at boosting skills, promoting positive attitudes and generating certification. Workshops are based around TYA's digital badge scheme, which has a curriculum based on 'essential life skills'.



(Drugs awareness workshops on the streets of Kendray)

The use of role models in building young people's aspirations is a key element of Street Smart. In November and December, four role models were identified and brought into Kendray to meet young people and discuss aspirations. A dance teacher explored opportunities to develop a career in dance, while a business owner looked at self-employment. Following this, an urban artist spent time with the group discussing self-expression, and a degree student met young people to discuss higher education.

Following on from previous work, youth workers continued exploring the concept of role models with new groups of young people and reflected on positive/negative impacts of role models on young people. Youth workers also spoke to groups about aspirations and young people shared their thoughts on what an aspiration is, what they may want to be and what might stop them.



(StreetSmart workshops on the streets of Kendray)

## PART C: OVERVIEW OF PERFORMANCE – 1<sup>ST</sup> APRIL 2014 TO 31<sup>ST</sup> MARCH 2017

### Reduction in loneliness and isolation in older people

Outcome Indicators	Target	Achieved to date
Initial Assessments complete	900	938
Total number of home visits made to older people	5340	5344
% no. of older people reporting improvement in their health & wellbeing	95%	98%

### Improvement in the emotional resilience & wellbeing of children and young people

Outcome Indicators	Target	Achieved to date
Total no. of sessions delivered to children and young people	1984	2123
Total no. of different children and young people attending 3 or more sessions	-	746
Total no. of children and young people achieving accreditation	158	333

### Creating a cleaner & greener environment

Outcome Indicators	Target	Achieved to date
Number of environmental projects delivered	93	106
Number of FPN's for littering and dog fouling	n/a	2270
Number of environmental SLA's delivered	25	25
Number of private sector rented households engaged	-	1841
No. of vulnerable households identified and engaged-3 or more contacts	-	743
No. of property inspections carried out	-	153

## Growing the economy

Outcome Indicators	Target	Achieved to date
No. of FTE jobs created and recruited to	13.5	13.5
No. of PT/sessional jobs created and recruited to	28	35
No. of apprentice placements created and recruited to	7	7
No. of work experience placements created and delivered	42	58
No. of local organisations/SME's supported	5	10
Local spend	83%	90%

## Changing the relationship between the Council & the community

Outcome Indicators	Target	Achieved to date
Number of adult volunteers engaged	157	336
Number of young people engaged in volunteering	157	346
Number of new community groups established	4	9
Number of community groups supported	8	35